MAKING THE CASE FOR LEAN DRIVEN INNOVATION

Norbert Majerus LPPDE Europe – May 2021



Imagine ...

..you are the new president of a company with disillusioned and frustrated people

.. you are the CTO of an R&D organization where everything is delayed

....you just wait for your engineering job to be outsourced



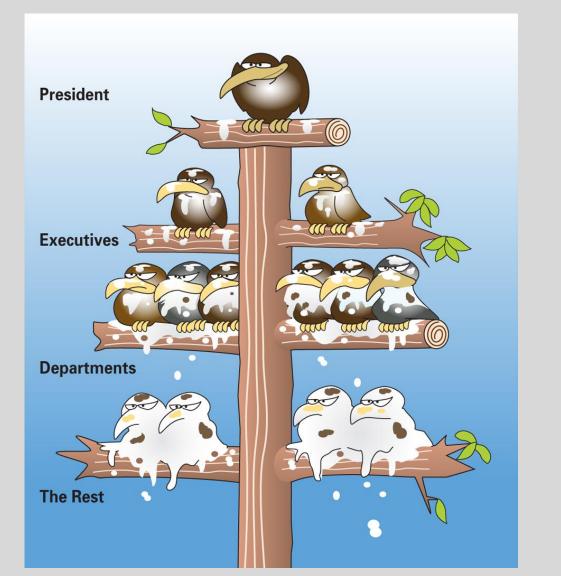
...your competitors can plan around your inabilities

...you spend more time re-designing products than designing new ones

....your leaders had time to support you

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....you would get a little RESPECT?
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.... you work for this organization?



*Inspired by unattributed graph

...you are the president of a company with a lot of product problems and finger pointing

... innovation has died

 All staff you can afford is busy with launches and quality problems

Your Turn

• What frustrates you, Your staff, ... your leaders?
• What went away with lean ?

And

- You are a CEO and you tried everything and nothing worked
- You want to try new things in a very risk adverse company
- You are a marketing executive and cannot figure out how your competition can do this
- You just went through the third re-organization in two years
- The other guys are fast and agile while you drown in bureaucracy
- You are the owner of a company and you just cannot afford to spend more money in R&D any more
- You are the marketing/sales exec and no launch was on time
- You are a value stream leader and not even half your new products are profitable although they looked good when you planned for them

Or More

- Your company value just keeps declining
- You are a CTO and have 3 times more projects than your staff and budget can handle
- You are a H/R leader and all people in your company work against each other
- You have been CTO for 3 years and the product pipeline is still empty

Dreaming of





Sustained Growth and Prosperity





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Building a well respected company

Launch faster than they can copy you

Superior quality and performance

Innovative and agile like startups

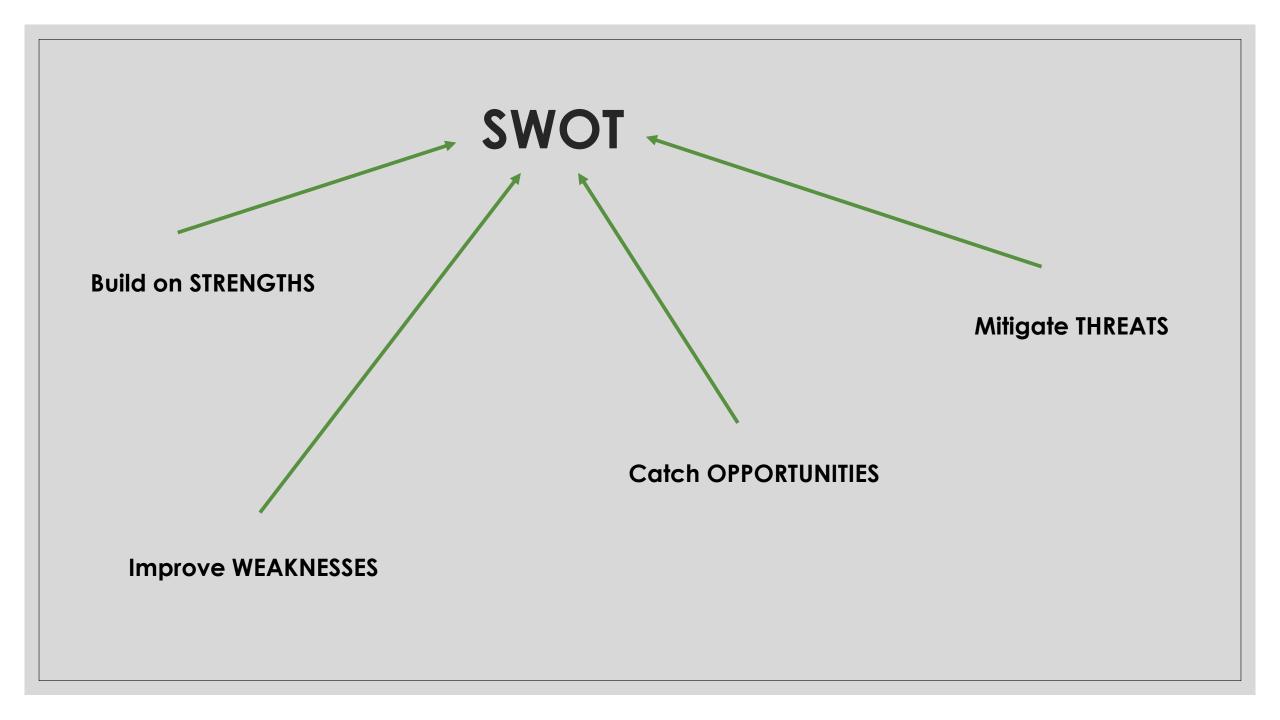
		Flat Budget
-		
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People are excited to work and look forward to the future

Have Fun (again)

Making the Miracle Happen



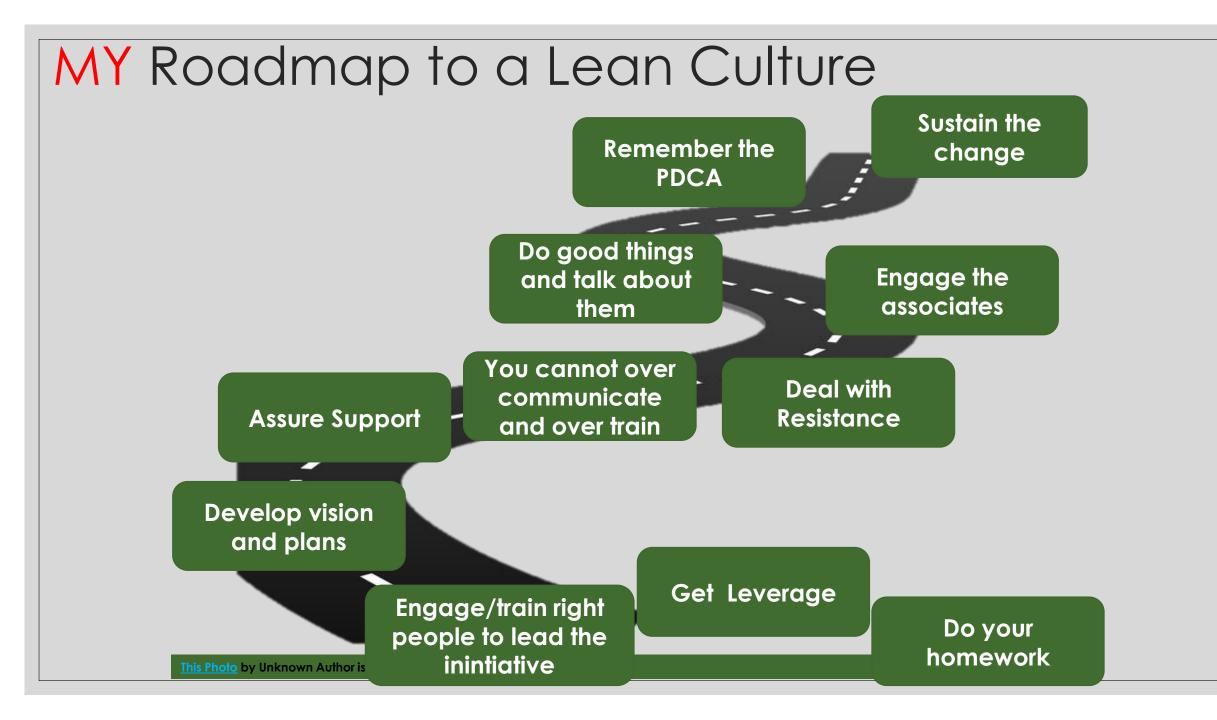


What NOT To Do

 Reorganize/eliminate jobs in the middle of an improvement initiative

Anything to add?

- Start another thing with a totally new name
- Cause fear, mistrust, internal competition
- Delegate the leadership
- Implement more new tools
- Imitate somebody who can
- Outsource the transformation



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What else TO DO

- Remove obstacles
- Create the right environment
- Remove fear, uncertainty
- Leaders must change first
- People transformation and processes go together
- Let people implement the tools they need when they need them

A few RANDOM important insights

Start with "Defining Winning" and then ..

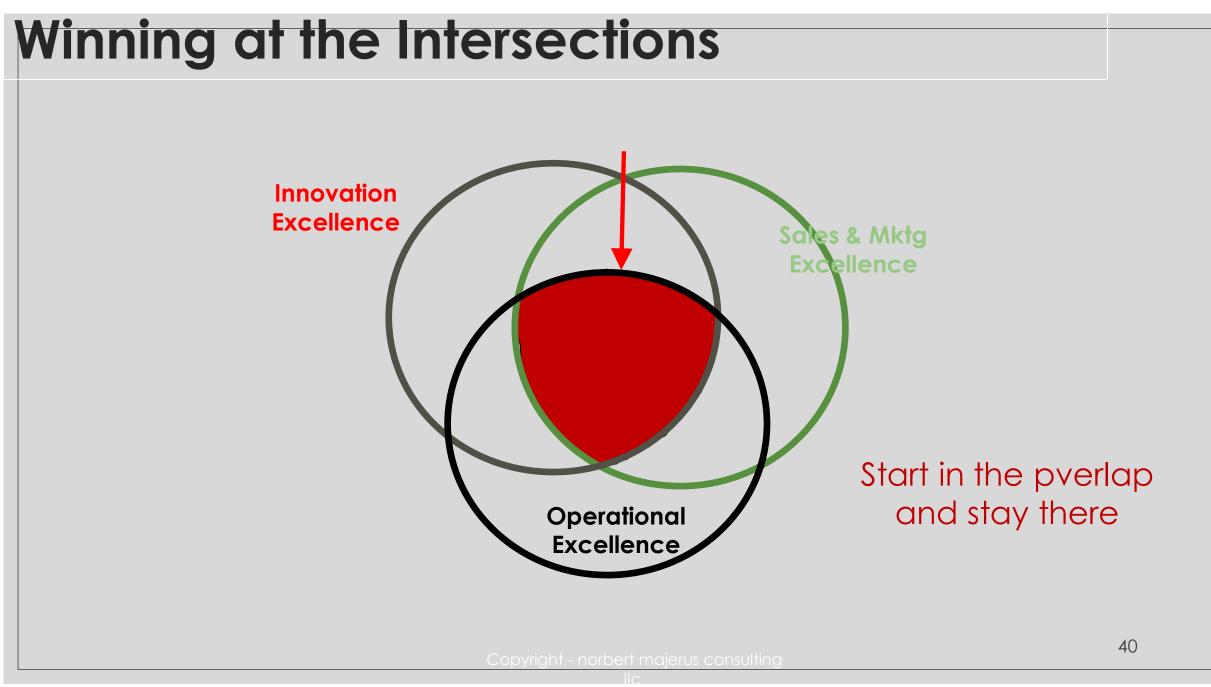
- Objectives/Vision
- ° Goals
- Alignment/Engagement
- Strategy/game plan
- Deployment
- Execution
- Measure

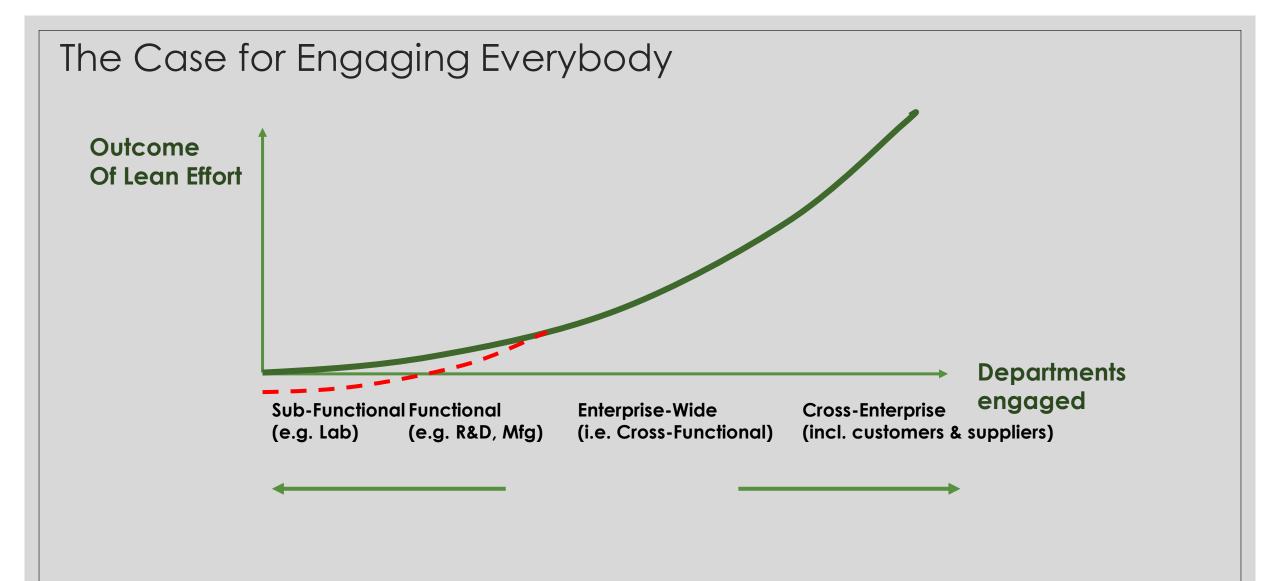
Align behind value for the customer and all stakeholders

Order of Things

Engagement
Safety
Quality
Delivery
Efficiency

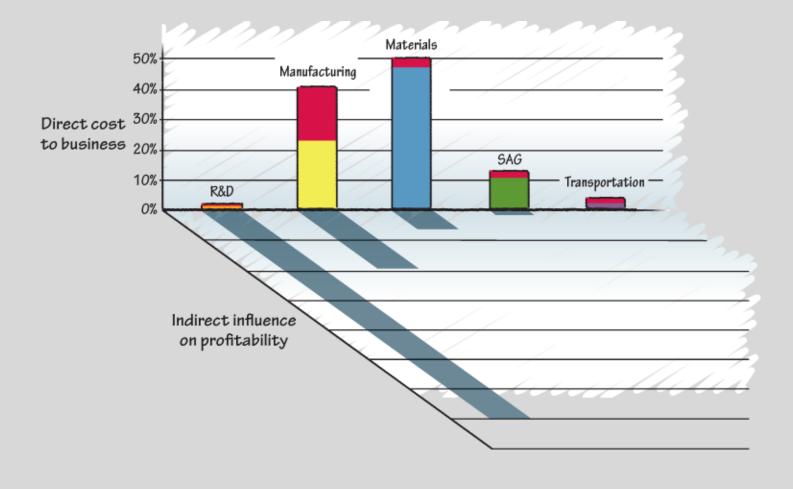
Manage your knowledge





Chances for visible results are better if lean is applied on the highest level of the process

Create Value in the Shadows

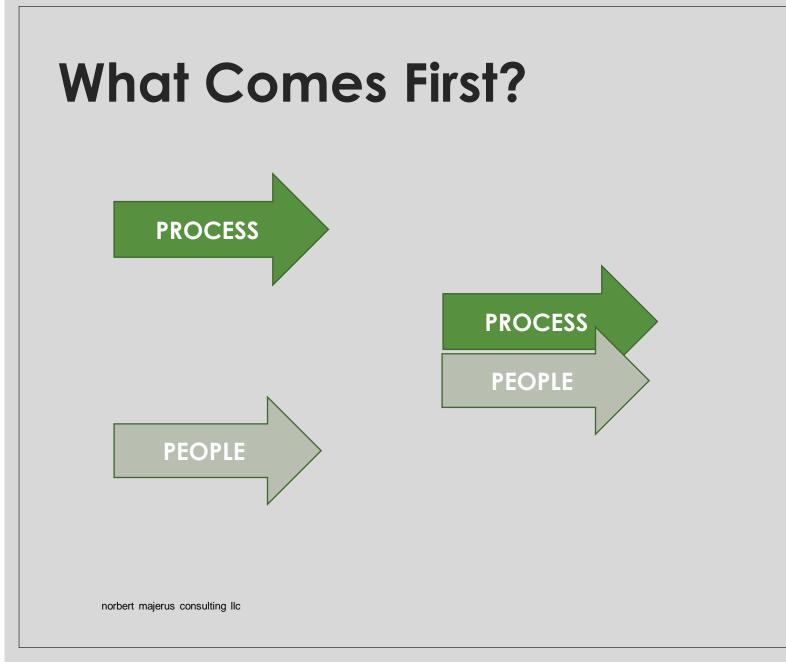


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Fast is better than slow

Engineering work is complicated, the processes do not have to be

Set the processes up along the risk scale



Start the People Transformation with Respect

Work Inside Out Sustainable culture change

Role of a Leaders in a Lean Organization

Set direction

Help the people be successful
 Develop leaders

With Humility

Without Use of Power

Proven Outcomes

- Better People engagement
- Predictability/Delivery
- Speed and efficiency
- Quality and Performance
- New product success
- Innovation
- Collaboration along creating customer value

Norbert Majerus

<u>norbert.majerus@gmail.com</u>
leandriveninnovation.com
330 801 3184