#### MAKING THE CASE FOR LEAN DRIVEN INNOVATION

Norbert Majerus LPPDE Europe – May 2021



#### Imagine ...

..you are the new president of a company with disillusioned and frustrated people

.. you are the CTO of an R&D organization where everything is delayed

#### ....you just wait for your engineering job to be outsourced



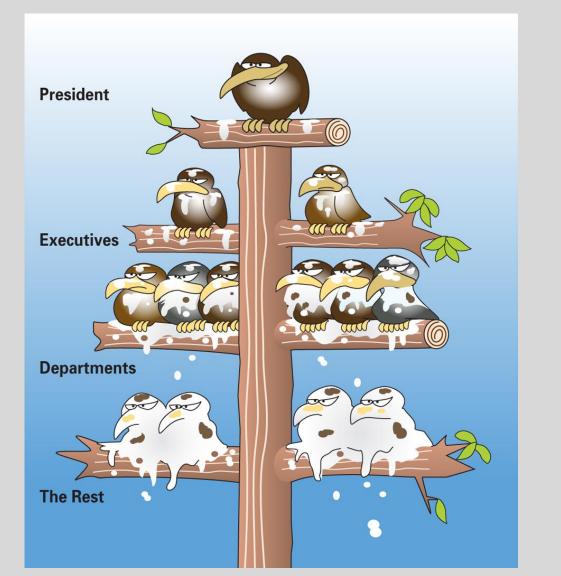
...your competitors can plan around your inabilities

# ...you spend more time re-designing products than designing new ones

....your leaders had time to support you

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....you would get a little RESPECT?
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### .... you work for this organization?



\*Inspired by unattributed graph

#### ...you are the president of a company with a lot of product problems and finger pointing

#### ... innovation has died

 All staff you can afford is busy with launches and quality problems

#### Your Turn

• What frustrates you, .... Your staff, ... your leaders ....?
• What went away with lean ?

#### And ....

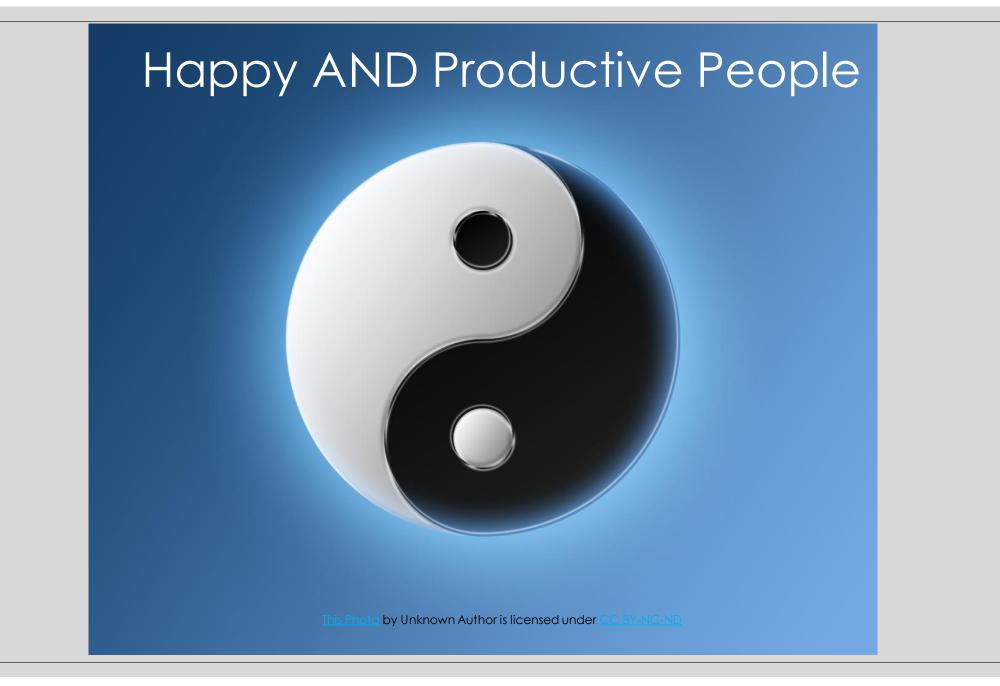
- You are a CEO and you tried everything and nothing worked
- You want to try new things in a very risk adverse company
- You are a marketing executive and cannot figure out how your competition can do this
- You just went through the third re-organization in two years
- The other guys are fast and agile while you drown in bureaucracy
- You are the owner of a company and you just cannot afford to spend more money in R&D any more
- You are the marketing/sales exec and no launch was on time
- You are a value stream leader and not even half your new products are profitable although they looked good when you planned for them

#### Or More

- Your company value just keeps declining
- You are a CTO and have 3 times more projects than your staff and budget can handle
- You are a H/R leader and all people in your company work against each other
- You have been CTO for 3 years and the product pipeline is still empty

### Dreaming of ....





#### **Sustained Growth and Prosperity**





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#### Building a well respected company

#### Launch faster than they can copy you

#### Superior quality and performance

#### Innovative and agile like startups

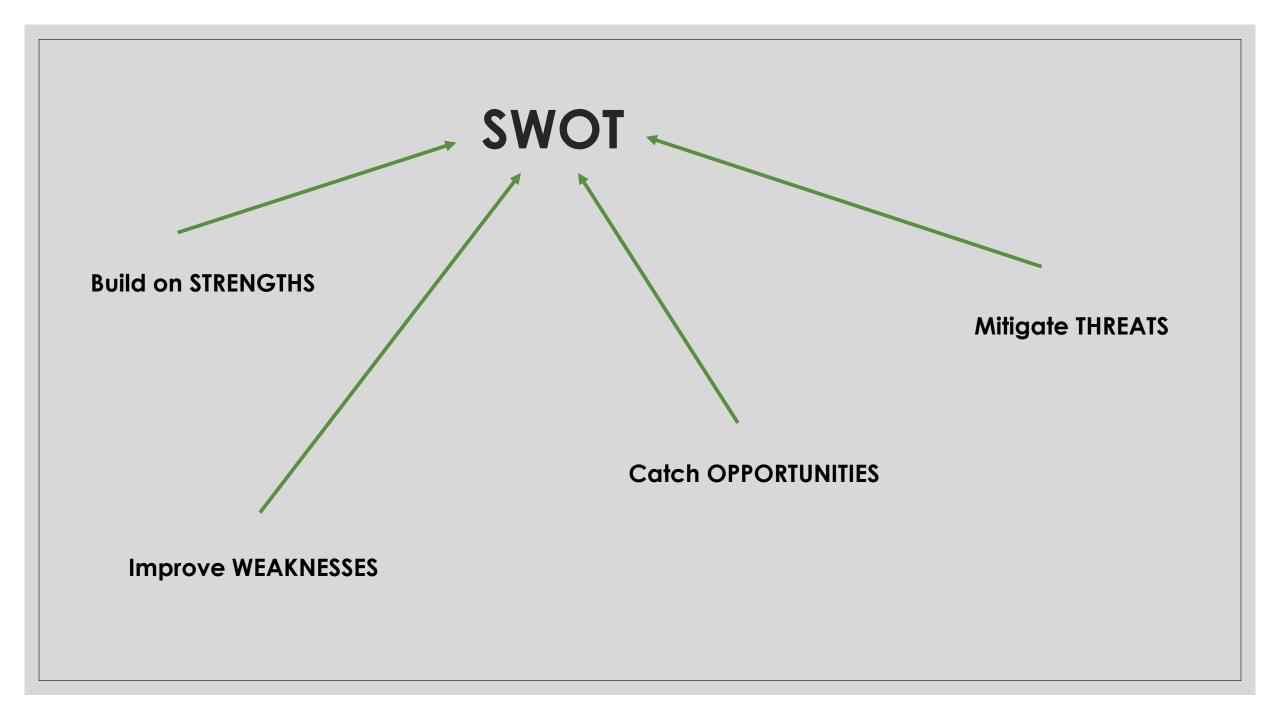
		Flat Budget
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# People are excited to work and look forward to the future

Have Fun (again)

#### Making the Miracle Happen



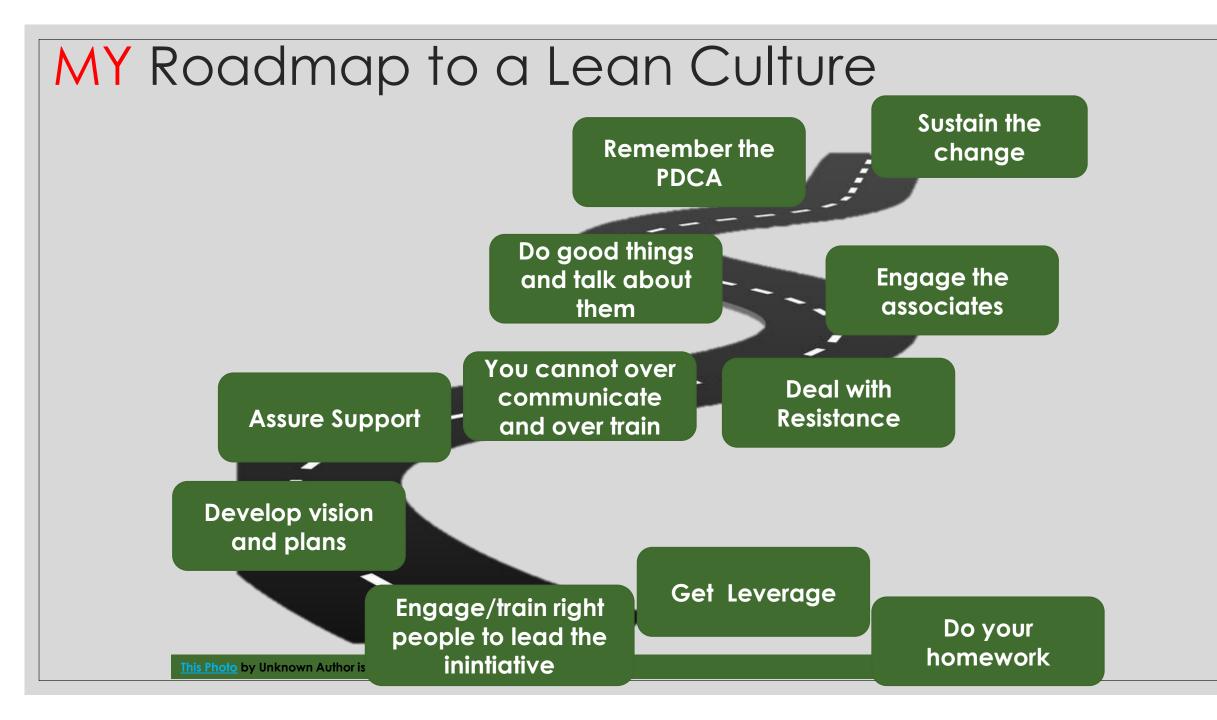


#### What NOT To Do

 Reorganize/eliminate jobs in the middle of an improvement initiative

Anything to add?

- Start another thing with a totally new name
- Cause fear, mistrust, internal competition ....
- Delegate the leadership
- Implement more new tools
- Imitate somebody who can
- Outsource the transformation



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#### What else TO DO

- Remove obstacles
- Create the right environment
- Remove fear, uncertainty .....
- Leaders must change first
- People transformation and processes go together
- Let people implement the tools they need when they need them

A few RANDOM important insights

### Start with "Defining Winning" and then ..

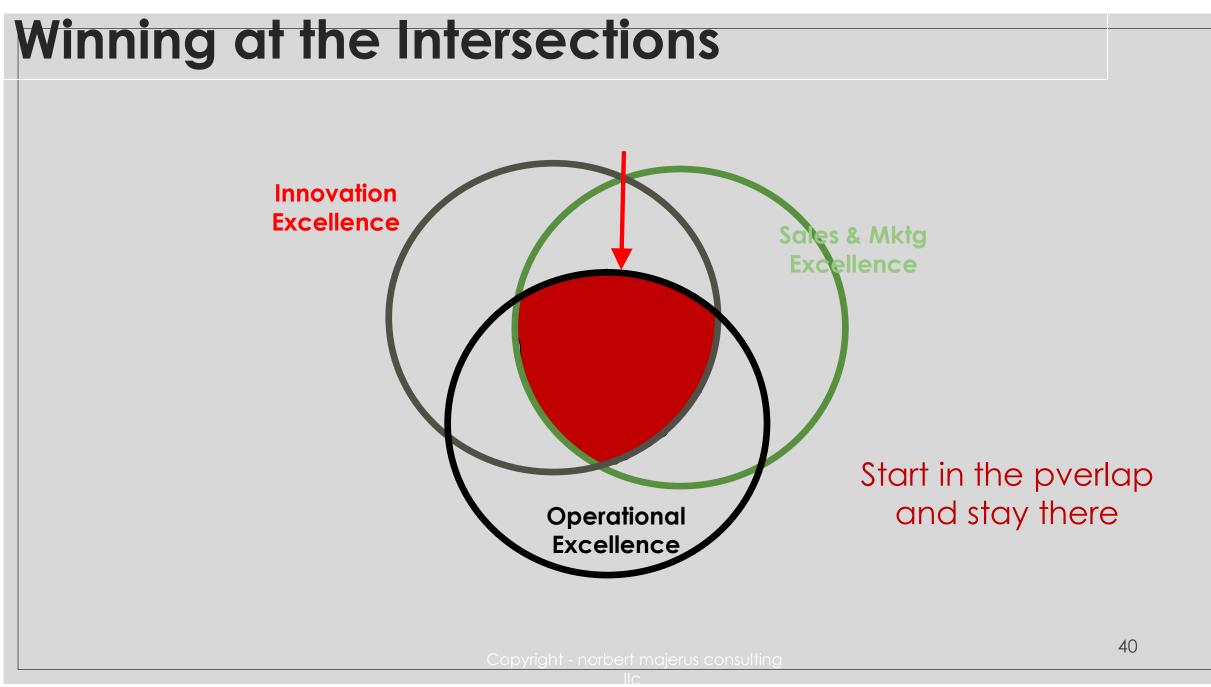
- Objectives/Vision
- ° Goals
- Alignment/Engagement
- Strategy/game plan
- Deployment
- Execution
- Measure

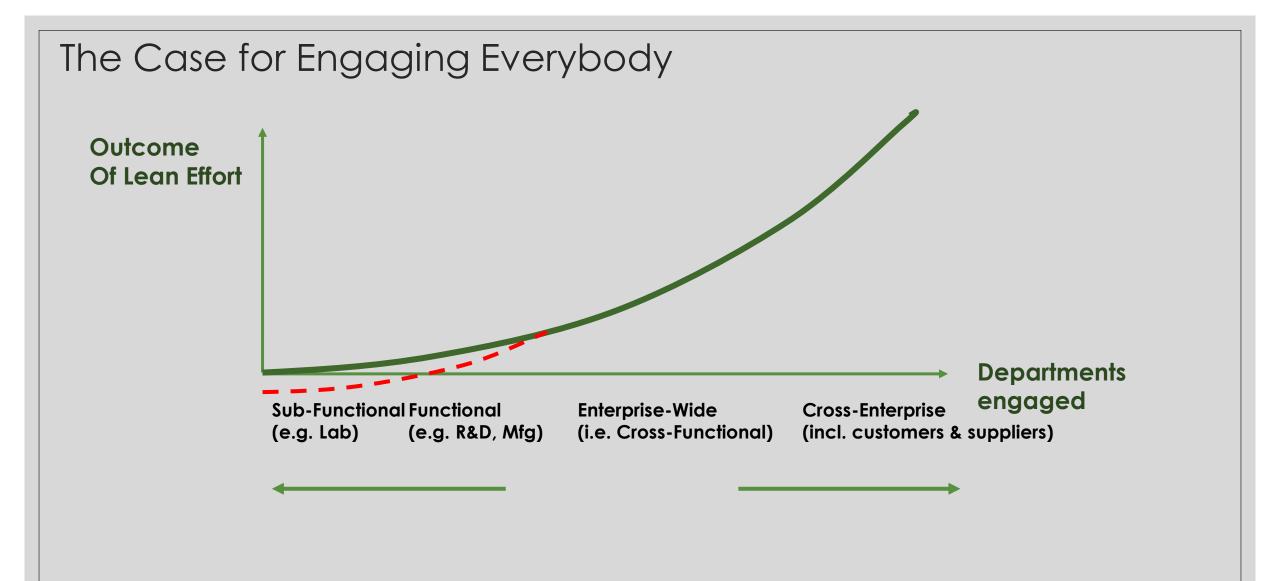
# Align behind value for the customer and all stakeholders

## **Order of Things**

Engagement
Safety
Quality
Delivery
Efficiency

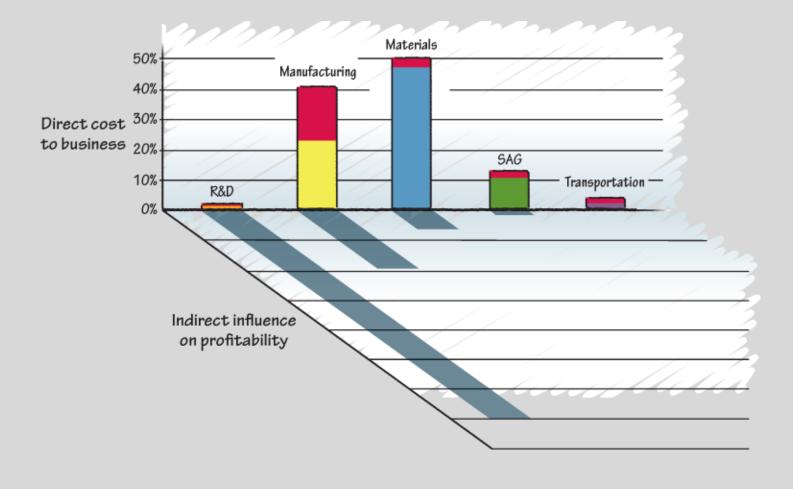
#### Manage your knowledge





#### Chances for visible results are better if lean is applied on the highest level of the process

#### **Create Value in the Shadows**

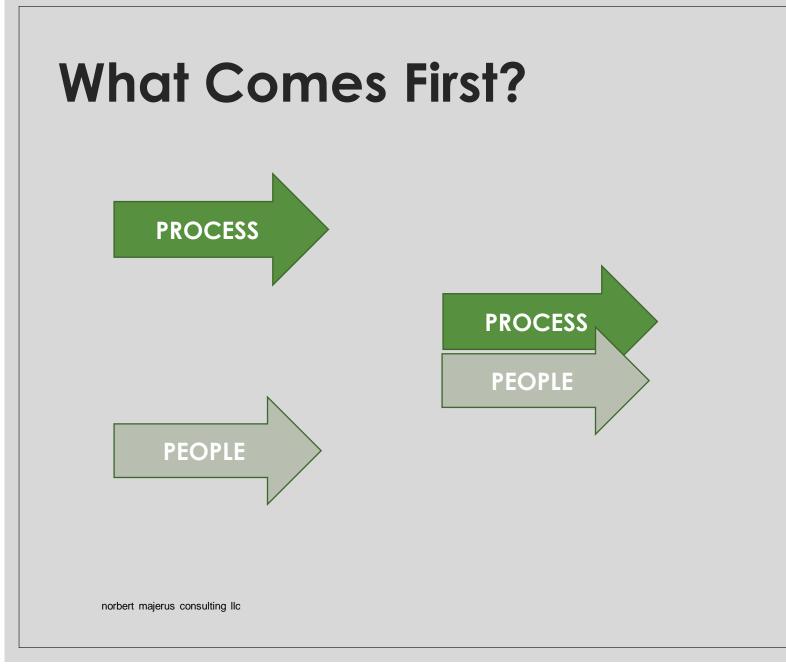


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#### Fast is better than slow

# Engineering work is complicated, the processes do not have to be

Set the processes up along the risk scale



#### Start the People Transformation with Respect

Work Inside Out Sustainable culture change

#### Role of a Leaders in a Lean Organization

## Set direction

Help the people be successful
 Develop leaders

## With Humility

## Without Use of Power

#### **Proven Outcomes**

- Better People engagement
- Predictability/Delivery
- Speed and efficiency
- Quality and Performance
- New product success
- Innovation
- Collaboration along creating customer value

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